



**Statement of Miscellaneous Services Charges
for The Electricity Network Company Limited
and Independent Power Networks Limited**

Effective from: 1st November 2024

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1. INTRODUCTION

This statement details the Transactional Charges to be levied to persons (Users) using The Electricity Network Company Limited (ENC's) and Independent Power Network Limited (IPNL's) electricity distribution system for the purpose of conveying electricity to and from premises or distribution networks of other electricity network operators.

The statement has been prepared in accordance with the requirements the electricity distribution licence granted in accordance with the provisions of the Electricity Act 1989 (as amended from time to time). Words and expressions used in this statement shall have the meaning given to them in the Act and in the electricity distribution licence and shall be construed accordingly.

This statement has been prepared in a form approved by the Gas and Electricity Markets Authority (the 'Authority').

This document should be read in conjunction with the Use of System Methodology Statement and the agreement for the use of system in place between ENC/IPNL and the User, which sets out, among other things, the licence obligations and the terms and conditions for providing use of system.

ENC/IPNL's charging statements on the:

- Use of System (UoS) Charging Methodology;
- Use of System (UoS) Charging Methodology for EHV Sites; Use of System (UoS) Charges;
- Statement of Methodology and Charges for Electricity Connections; and
- Meter Point Administration Charges.

are published separately.

Upon request a copy of this statement can be provided at a cost of £10.00 plus VAT.

Alternatively, a copy can be downloaded from our website, www.gtc-uk.co.uk free of charge.

<http://www.gtc-uk.co.uk/about-us/our-regulated-businesses>.

Charges shown are current at the time of publication. Changes to these charges will be subject to the provisions of the relevant agreement for use of system. The Company shall give 30 days notice of any changes to the charges in this statement.

When using this charging statement, care should be taken to ensure that the relevant statement or statements covering the period that is of interest are used.

Contact Details

If you have any questions about this statement, please contact us at this address:

Regulation

GTC Infrastructure Ltd

Synergy House

Woolpit Business Park

Woolpit

Bury St Edmunds

IP30 9UP

regulatory@gtc-uk.co.uk

For all other queries please initially contact our general enquiries telephone number:
01359 302255 lines are open 08:00 - 17:00 Monday to Friday.

2. TRANSACTION CHARGES FOR ENERGISATION, DE-ENERGISATION AND RE-ENERGISATION

The following charges apply where the relevant service is required of the distributor rather than the Meter Operator. These charges are based on the energisation, de-energisation and re-energisation being undertaken at the service cut-out/ meter position. Other methods of de-energisation, re-energisation (e.g. service cable joint) will be individually quoted. Charges for first energisation of a new supply are exempt and are only applicable to subsequent visits where whole current metering is fitted.

For visits to Commercial premises or anything deemed exception, individual quoted charges will apply.

All charges are applicable even when visit to fulfil request does not result in a change of energisation state.

The way in which some ancillary services are provided will depend upon site-specific requirement and/or supplier instructions.

Transaction Charges for Energisation, De-energisation and Re-energisation	
Activity	ENC/IPNL Charge
Energise, De-energise or Re-energise	£150.00
Abortive Visit Charge <i>Where job cannot be completed due to circumstances beyond ENC's /IPNL's control</i>	£150.00
Investigate Fault <i>Where no fault is found or fault lies in equipment which is the responsibility of another person</i>	£150.00
Disconnection of Supply	Individually Quoted
Out of Hours <i>Visit Normal Working hours 8:30 -17:00 Monday to Friday</i>	£250.00
Faulted Meters Works on behalf of Suppliers	£250.00
Unmetered Supplies <i>Charges will be individually quoted on application</i>	Individually Quoted

Charges for other services ancillary to Use of System will be individually quoted.

3. TRANSACTION CHARGES FOR REVENUE PROTECTION SERVICES

ENC/IPNL does not offer services for Revenue Protection. Therefore users/suppliers are advised to make their own arrangements for this service.

If ENC/IPNL subsequently chooses to provide such services, charges will be individually determined to reflect the level of service required. Any agreed terms will be included in an agreement between the supplier and ENC/IPNL.

4. TRANSACTION CHARGES FOR URGENT METERING SERVICES

ENC/IPNL does not offer services for Urgent Metering. Therefore users/suppliers are advised to make their own arrangements for this service.

If ENC/IPNL subsequently chooses to provide such services, charges will be individually determined to reflect the level of service required. Any agreed terms will be included in an agreement between the supplier and ENC/IPNL.

5. RADIO TELE SWITCHING SERVICES

ENC/IPNL does not offer services for Radio Tele switching. Therefore users/suppliers are advised to make their own arrangements for this service.

If ENC/IPNL subsequently chooses to provide such services, charges will be individually determined to reflect the level of service required. Any agreed terms will be included in an agreement between the supplier and ENC/IPNL.

6. CHARGES RELATING TO SERVICE TERMINATION

When an issue is reported to GTC in regard to a Service Termination, GTC will rectify the situation as per our Emergency Response obligations and no charge will be levied if ENC/IPNL confirms the issue is genuine.

In recovering costs relating to Service Termination Issues, ENC/IPNL would seek to recover costs in terms broadly equivalent with distribution license Charge Restriction Condition 5C (CRC 5C) applicable to distributors operating with their Distribution Services Area for reasons included but not limited to:

- If no fault, in our opinion, is found;
- We are requested to complete work outside working hours and is not considered an emergency;
- Issue has occurred within six months due to meter being changed or installed and has been caused by said meter change or installation;
- Issue has been reported, in our opinion, under the wrong fault category;
- Replacement of our service cut-out is requested, and it is not in an unsafe condition and can be operated by suitably trained and equipped personnel;
- Any other service work considered appropriate.

Termination Charges	All Charges will be Individually Quoted
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