

## GUIDANCE NOTE TO GAS METER INSTALLERS REGARDING GTC METER BOXES WITH FLEXIBLE INLET CONNECTIONS

A small number of GTC networks have been subjected to ground subsidence resulting in additional strain being applied to the PE service and meter installation.

To accommodate any potential movement of the PE service and maintain the integrity of the meter box/ installation pipework, an armoured steel flexible hose has been fitted between the service entry and emergency control valve (ECV). The flexible hose complies with BS EN ISO 10380 and is commonly used on network pipelines within multi-occupancy buildings to accommodate thermal movement of steel pipe and complies with relevant industry standards.

Should a MAM/meter installer encounter such installations, a label should be fitted inside the meter box to advise that the flexible hose and ECV is the property of GTC. The GT is responsible for all network pipework up to the outlet of the ECV and this must not be removed or altered in any way to ensure the integrity of the installation is not compromised. See example photographs below.

No GTC intervention should be necessary when replacing the meter on such installations and meter installers can complete their works as normal.

GTC have an inspection regime in place to monitor these installations to ensure a continuous safe operation of the asset. If a MAM/meter installer does identify any excessive movement of the service pipework within such an installation which is compromising the integrity of the asset, please contact GTC on **01359 244066**.



**Cavity meter box with braided steel flexible hose box**



**Information label within meter box**



**Unibox with braided steel flexib**