

Water and wastewater network design, installation and adoption

**GTC – delivering utility infrastructure
for the future from one single provider**







GTC transforms the way utilities are installed.

We provide multi-utility networks on new-build developments across England, Scotland and Wales. We design, install, adopt, own and operate network infrastructure for all utilities – heat, electricity, gigabit fibre, water, wastewater and gas.

Changes to the Competitive Framework, implemented by Ofwat in 2018, has meant that housebuilders have a much greater choice as to who owns and operates the water and wastewater networks on their new housing developments, as well as who installs it.

Operating under Ofwat's New Appointment and Variation (NAV) scheme, we undertake new water connections, mains installation and adoption of wastewater infrastructure.

As a nationwide network provider, GTC has the same statutory powers as regional water companies, with the advantages of:

- **Competitive pricing – we invest in the network long-term, offsetting future revenues to reduce the cost for developers.**
- **Clear and transparent offers – income offset (infrastructure credit) is now deducted from the infrastructure charge, creating a level playing field for all market participants.**
- **Fully inclusive offers - GTC offers a fully inclusive offer, without hidden costs or unforeseen add-ons.**
- **Multi-utility packages – a single provider delivering all utilities.**
- **End-to-end services - GTC designs, installs, owns and operates the water networks and adopts both sewer and surface water infrastructure constructed by the housebuilder.**
- **Common standards and procedures - GTC provides housebuilders with a single set of processes and methods for water and waste construction and delivery nationally.**

Nationwide delivery. GTC's national coverage means you only ever deal with us, no matter how many regions you have sites in.

We invest long-term in the asset we install, so building quality infrastructure is essential – we own and operate the water and wastewater network.



Our services.

GTC manages the entire end-to-end process, from initial enquiry through to connection and long-term management of the water and wastewater network. We manage the relationship with the local water companies and ensure that we find the best possible solution for site connections at every development.

Housebuilders can benefit from GTC's first-class, reliable multi-utility service delivery, backed by a highly competitive commercial package.



Water

- Fully inclusive offer covering:
 - Supply and fit of water meters
 - Service pipe connection to the meter
 - Free design services
 - All design fees, deposit and vetting
 - Inspection, chlorination, sampling and testing
 - Extra and / or abortive visits
 - Co-ordination with the Fire Authority
- Additional investment above the income offset / infrastructure credit provided by the incumbent.
- Securing suitable off-site connections and targeted point of connection to suit the build programme.
- Optimised design solution.
- Adoption of water networks.
- Long-term ownership and operation of the water network.
- All the customer supply services, from metering to billing and customer support, through our water company Independent Water Networks Limited (IWNL).



Wastewater

- Adoption of sewer and surface water networks constructed by the housebuilder.
- Flexible sewer adoption on phase or partial site completion.
- Charges for design reviews, inspection or repeat visits are included and free of charge – including pumping stations and Sustainable Drainage Systems (SuDS).
- Discretionary sewer adoption bond waiver.
- Long-term ownership and operation of the wastewater network.
- All customer wastewater services, including billing and customer support, through our water company Independent Water Networks Limited (IWNL).





GTC's offer.

All-inclusive.

For water connections, all design fees, inspections, service connections and water meter installations are included in the offer.

Fast.

We have a rapid speed of response – a single provider delivering all utilities on a development.

Competitive.

GTC offers significant savings because we invest in the long-term future of the network and offset future earnings against developer costs.

Customer-focused.

Our homeowner tariffs are guaranteed to be the same or less than the incumbent water company's prices.

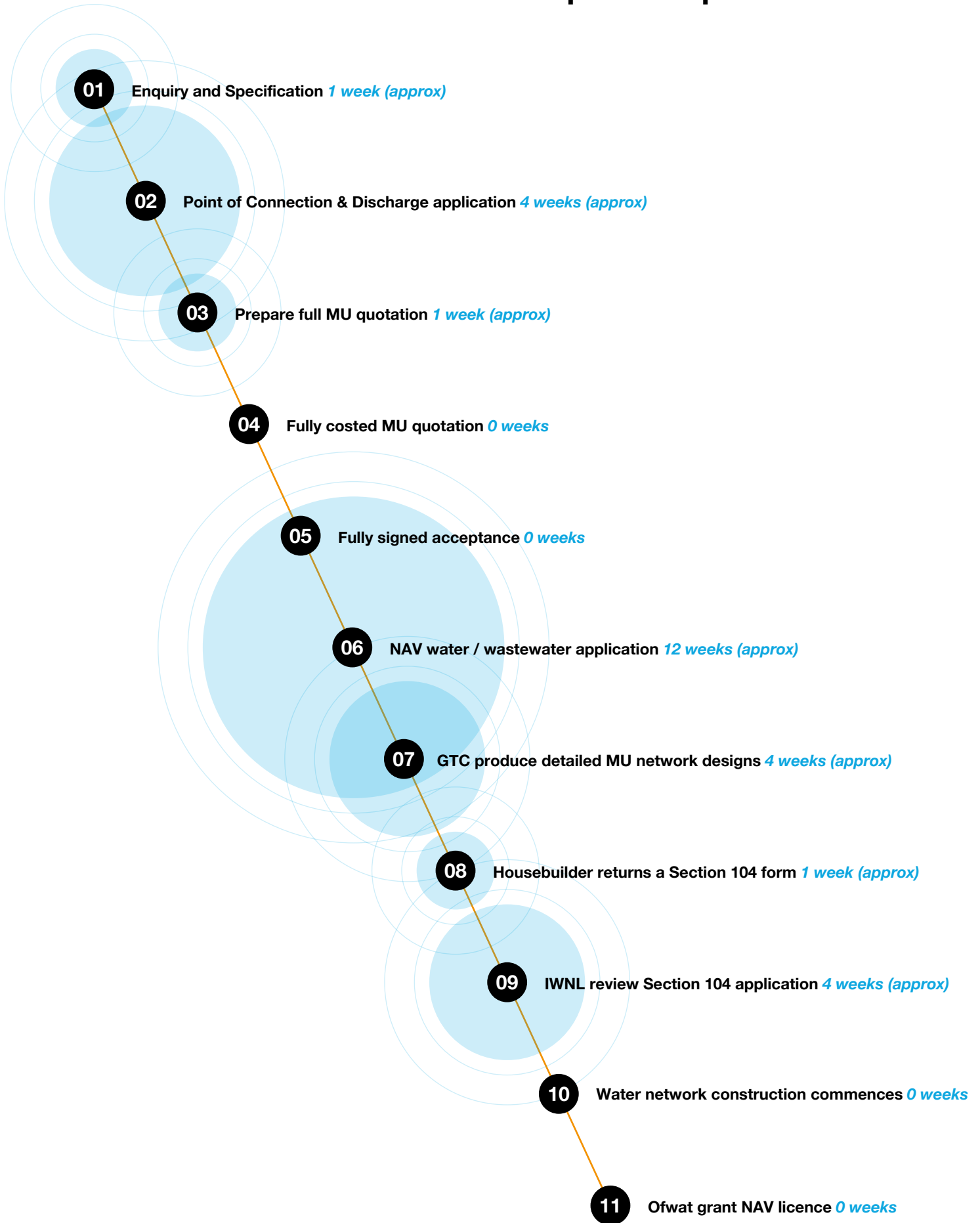
Simple.

We make life easier for the developer, offering the highest quality of service and making utility connections straightforward with one point of contact.

Flexible.

Both water and wastewater networks can be adopted at the completion of any phase.

End-to-end water connection and quotation process



N.B. Many of these processes occur concurrently.



The benefits of working with GTC.

Multi-utility delivery.

Just one company to deal with for new connections for water, wastewater, heat, electricity, fibre and gas.

Coordination.

Complete management of the relationship with the upstream water and wastewater companies on your behalf.

Loyalty and dependability.

We have established relationships with all the regional water companies and will take the lead to find the best possible solutions and options for your projects.

Long term investment.

We will be investing in your development for the long term, meaning we can offer exceptionally competitive, low-cost installations.

Innovation.

We are working to find better ways of delivering networks – always ready to adopt new technologies and adapt our solutions as the industry evolves.

Service delivery.

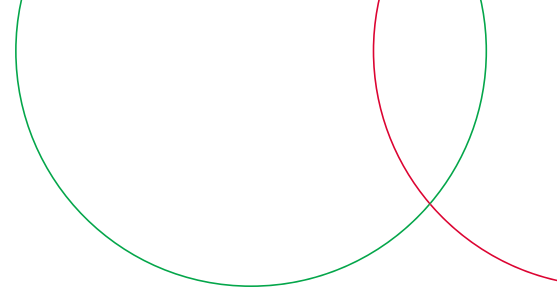
A single point of project management for all the utilities for your development, and experienced design and construction teams.

Flexibility.

We will deliver your project in planned phases to meet your requirements and those of your new homeowners.

Dedicated customer services.

We look after your customers 24/7, for the long-term, and deliver against comprehensive regulated, guaranteed standards of service.



Who are we?

GTC uses its scale, experience and capabilities to deliver seamless multi-utility infrastructure solutions.

We have an exemplary safety record and a reputation for excellent service. Unsurprisingly, more than 80% of our business is repeat. We have an extensive and growing portfolio of projects across the country. We build long-term relationships with our customers. We are responsive to their priorities, and agile and flexible in delivering what they need.

We are committed to the highest standards of safety, quality and customer service, drawing on our many years of experience in the industry. We invest long-term in our utility networks, offering competitive pricing and market-leading design and installation – delivering utility

infrastructure for the future from one single provider. Independent Water Networks Limited (IWNL) is GTC's water company. It owns and operates the water and wastewater networks and provides all aspects of customer service including metering and billing. With GTC, IWNL is part of BUUK, the UK's largest independent utility infrastructure company. We are already responsible for approximately two million electricity, fibre, water, wastewater and gas connections.







New site enquiries

To discuss your utility infrastructure needs please contact:

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