

# BUUK INFRASTRUCTURE SUSTAINABLE SUPPLY CHAIN CHARTER

We believe sustainability is about living and working in ways that meet and integrate existing environmental, economic and social needs without compromising the wellbeing of future generations.

BUUK recognises the impacts that its Group companies make on society, the economy and the planet, and we seek to make a positive difference in the areas we operate. To be good corporate citizens, we aim to support local communities within which we work.

Whilst the specifics may vary, the important principles of this charter will be consistent and applies to all suppliers. We expect our suppliers to demonstrate their processes against the contents of this charter.

## Our Mission, Vision & Values

**THE MISSION** > TO DELIVER CONSISTENTLY HIGH QUALITY SERVICE TO CUSTOMERS TO EARN THEIR LONG TERM LOYALTY TO BUUK <

---

**THE VISION** TO BE THE LEADING OWNER AND OPERATOR OF UK BASED LAST MILE UTILITY ASSETS, WITH A STRONGLY GROWING PORTFOLIO OF ASSETS

**OUR VALUES**

**EMPOWERMENT**  
THROUGH LEARNING AND DEVELOPMENT WITH A "CAN DO" ATTITUDE IS KEY TO OUR SUCCESS!

SUPPORTING **SAFE AND SUSTAINABLE** CONSTRUCTION FOR THE GOOD OF OUR...

**ENVIRONMENT**

DEMONSTRATING **INTEGRITY** HELPS TO GAIN **TRUST & LOYALTY**

YOUR **SAFETY** IS OUR TOP PRIORITY

**QUALITY** WHAT WE DO, WE SHOULD DO IT WELL

APPRECIATING THE IMPORTANCE OF **TREATING EVERYONE WITH... RESPECT**

## Business Ethics

BUUK do not tolerate corruption, bribery and unfair anti-competitive actions. We expect our suppliers to support our ethical approach by adopting the following principles as a minimum standard:

- We require our suppliers as a minimum to adhere to the UN Global Compact ten principles <https://www.unglobalcompact.org/what-is-gc/mission/principles>
- We require our suppliers to comply with the UK Modern Slavery Act 2015 and BUUK's anti-slavery and human trafficking policy
- All suppliers must warrant that they, neither any of their directors, have been convicted of any offence under the Modern Slavery Act 2015
- Have controls in place to ensure suitable levels of data protection for clients, employees and the wider supply chain
- Never directly or indirectly offer or accept any undue payment or consideration
- Financial transactions to be made in accordance with The Bribery Act 2010

## Infrastructure's Ethics Reporting Hotline

If you have any issues with or concerns about the business ethics of BUUK Infrastructure or any members of its staff, then please contact:

BUUK Infrastructure's Ethics Reporting Hotline 01359 243310

or

BUUK Infrastructure Asset Management Reporting Hotline 0808 234 2210

## Health & Safety

As an organisation we adopt a proactive approach to achieve the strategic goal of zero Serious Safety and High-Risk Incidents.

All suppliers must comply with all applicable laws including the Health and Safety At Work Act 1974 and the requirements of statutory or regulatory authorities concerning works and fire prevention and you must comply with your Health & Safety Policy, procedures and associated documentation and must ensure that your sub-contractors and agents also comply with their health and safety policies.

Suppliers working on site must comply with our health and safety standards, and where applicable, we will audit such compliance.

## Our Environmental Goal

Our goal is for BUUK's business operations to be carbon neutral or carbon net zero in respect of Greenhouse Gas Emissions Scopes 1 and 2 and those elements of Scope 3 under or direct control, by 2040.

We require all our suppliers to commit to helping us to achieve this objective and would encourage all suppliers who have not done to date to consider making their own commitment.

## Environment -The Eradication of Single Use Plastic (SUP)

BUUK is committed to eradicating all avoidable single use plastic from its business and will not accept single use plastic packaging or products into our business after the 31<sup>st</sup> of December 2024 which is not:

- Specified in relevant UK legislation
- Accepted by BUUK as being essential for Health and Safety purposes

- Is specified in a UK product compliance standard or specification

We require all our suppliers to work with us now to help to reduce plastic pollution and achieve this business objective

### **Resource Sustainability & Compliance**

We recognise that vital changes in business practice is required to procure and use resources sustainably. We will set continuously improving objectives and expect our suppliers to support these intentions.

Anyone providing products, works or services to BUUK must ensure that they comply with all environmental, legislative and regulatory requirements when buying products, works and services.

### **Pollution**

We expect businesses in our supply chain to act to prevent pollution to air, land and water

### **Natural Environment**

We expect suppliers whose activities impact natural habitats to comply with all legal/ planning conditions. Suppliers must demonstrate best practice in management of natural environment, preventing loss and move towards net gain of biodiversity.

### **Waste**

Where goods or services will produce significant waste material, the Facilities Management Team must be involved. The aim will be to ensure that waste material is minimised, recycling is maximised, disposal is effected lawfully and transfer notes are produced and recorded where applicable in accordance with our duty of care and that of the waste contractor. Suppliers must have systems in place to ensure their compliance with the Producer Responsibility Obligations (Packaging Waste) Regulations

For further details please refer to: <http://www.dti.gov.uk/sustainability/packaging.htm>

### **Water**

Where applicable, it should be ensured that equipment purchased uses water efficiently. We expect our suppliers to measure, manage and reduce their use of water intensive products, and encourage their supply chain to do the same, seeking appropriate accreditation where relevant.

### **Community**

We expect our suppliers to have a good understanding of how their activities can impact their local area and wider community. We encourage suppliers to make positive contributions and invest in local employment opportunities and charitable activities as well as minimising disruption to communities.

### **Climate Change Mitigation and Adaption**

Where applicable, we expect our suppliers to offer solutions that will reflect best practice in climate change mitigation and adaption.

Suppliers whose work impacts on our energy consumption must take necessary steps to offer solutions to reduce energy.

Suppliers and subcontractors should consider measuring, managing and reduce their carbon footprint and encourage their supply chain to do the same.

### **Best Practice**

BUUK work towards adopting best practice standards and techniques in sustainable procurement and expect suppliers to do the same.

Suppliers are expected to work towards best practice for their sector and implement innovative solutions for managing the environmental and social impacts.

## **Complaints**

BUUK would like to hear from any individual or organisation with a complaint to make about any of the issues raised in this charter concerning our supply chains and their premises or operations,

We expect suppliers to ensure that any employees making a complaint shall not be disciplined or discriminated against.

Complaints can be made confidentially via email to [customerservices@gtc-uk.co.uk](mailto:customerservices@gtc-uk.co.uk)

BUUK takes all complaints seriously and we will ensure that it is dealt with in a just and efficient manner. All complaints are investigated with appropriate action put in place where required.