



**Your guide to gas safety.**  
**Take care, be Gas Safe.**





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## KEEP SAFE IN YOUR HOME WITH THESE TOP TIPS:

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- ✓ Only use a Gas Safe registered engineer to fit, fix or service your gas appliances.
- ✓ You can find or check a Gas Safe registered engineer by calling **0800 408 5500** or visiting **[www.GasSafeRegister.co.uk](http://www.GasSafeRegister.co.uk)**
- ✓ Always check the engineer's Gas Safe Register ID card.
- ✓ Check the engineer is qualified for the work you need doing – you can find this information on the back of their ID card, on our website or by calling us.
- ✓ Get your gas appliances regularly serviced according to the manufacturer's instructions and safety checked every year.
- ✓ The poisonous gas carbon monoxide cannot be seen or smelt. Fit an audible carbon monoxide alarm. It should be marked to EN 50291 and also have the British Standards' Kitemark or another European approval organisation's mark on it. Fit it according to the manufacturer's instructions.
- ✓ Check for warning signs that your gas appliances are not working correctly, e.g. lazy yellow flames, black marks or stains around the appliance and too much condensation in the room.
- ✓ Remember the six main signs and symptoms of carbon monoxide poisoning:
  1. headaches
  2. dizziness
  3. nausea
  4. breathlessness
  5. collapse
  6. loss of consciousness.



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## **GAS SAFETY AT HOME**

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It's important to take care of your gas appliances. Get your gas appliances checked once a year by a Gas Safe registered engineer. Annual maintenance not only helps keep your heating and hot water working properly, it helps keep you safe.

Badly fitted and poorly serviced gas appliances can cause gas leaks, fires, explosions and carbon monoxide poisoning. Carbon monoxide is a highly poisonous gas. You can't see it, taste it or smell it but it can kill quickly with no warning.

If a gas fitter is not registered, they are working illegally and possibly unsafely. Saving pennies may seem like a good idea but using an illegal gas fitter could cost you and your family your lives. Don't take the risk, always use a Gas Safe registered engineer.

To comply with Building Regulations make sure your Gas Safe registered engineer notifies the installation of your gas appliance to Gas Safe Register and we will notify your local Building Control. You will receive Declaration of Safety and/or Building Regulations Compliance Certificates.

If you have had gas work done in the last six months you can nominate it for a free safety inspection. To nominate your property visit **[www.GasSafeRegister.co.uk](http://www.GasSafeRegister.co.uk)** or call **0800 408 5500**. Please note not all nominations can be inspected.

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## **GAS SAFETY IN RENTED ACCOMMODATION**

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Landlords have legal duties under the gas safety law. Gas appliances supplied for a tenant to use must be maintained in accordance with the manufacturer's instructions. A Gas Safe registered engineer must also carry out a gas safety check every 12 months.

If you are a tenant always:

- Ask for a copy of the landlord's current gas safety record before you move in or after the check has been carried out.
- Check the Gas Safe Register ID card of any gas engineer that comes to do work in your home.
- Cooperate with your landlord and let a registered engineer in when a gas safety check or servicing has to be done.
- Arrange for any gas appliances you own to be regularly serviced and safety checked every year.

If a landlord refuses to regularly maintain and annually safety check gas appliances they provide – the gas safety law 'Gas Safety (Installation and Use) Regulations 1998' states they must do it – contact the Health & Safety Executive at [www.hse.gov.uk/gas/domestic](http://www.hse.gov.uk/gas/domestic) or call the HSE Gas Safety Advice Line on 0800 300 363.

For more information on landlords' and tenants' responsibilities visit **[www.GasSafeRegister.co.uk/renting](http://www.GasSafeRegister.co.uk/renting)**

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# Dangerous gas work can be deadly

Anne's story shows why you should never use an illegal gas fitter.

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**In 2004, Anne bought a house that needed a new central heating system and gas fire. She knew she needed a gas fitter who was registered, and thought the person she found was qualified to do the job.**

When Anne returned from work on Good Friday the following year, she knew something was wrong as soon as she entered the house. She called for her 14-year-old daughter and rushed upstairs to find her lying on the floor. She had no pulse and there were bubbles around her mouth, caused as she had struggled to breathe.

**“ I wiped the bubbles from her mouth with my shirt, and held her to me. My child was dead.**

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The emergency services came and realised immediately that it was carbon monoxide poisoning.

Hear Anne's story at  
**[GasSafeRegister.co.uk/truestories](https://www.gas-saferegister.co.uk/truestories)**

A true story illustrated by actors.

Anne ultimately discovered the person who fitted the gas fire was working illegally because he was not qualified or registered to carry out work on gas fires. He was prosecuted and received a two-year sentence for manslaughter. That finished on her birthday.

**“ He took my daughter's life, and he took my life away. My message to anyone who wants gas work done in their home is never use an illegal gas fitter and always check the fitter's card to make sure they are Gas Safe registered and qualified to do all the work you need doing. And I would urge everyone to fit an audible carbon monoxide alarm. If something does go wrong it can save your life.**

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## PROTECTING YOU FROM UNSAFE GAS WORK

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Gas Safe Register is here to help keep you and your family safe. Visit us at [www.GasSafeRegister.co.uk](http://www.GasSafeRegister.co.uk) or call us on **0800 408 5500** if you want to:

- find and check a gas engineer
- get gas safety advice
- report an illegal gas fitter
- make a comment, suggestion or complaint.

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## IN AN EMERGENCY

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If you smell gas or think there might be a gas leak or a leak of fumes: turn off the gas at the meter, put out naked flames, open windows and immediately call the gas emergency number for your area. Seek medical advice if you feel unwell.

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### Gas emergency contacts:

Great Britain: **0800 111 999**

Guernsey: **01481 749000**

Isle of Man: **0808 1624 444**

Northern Ireland: **0800 002 001**

For LPG contact your LPG supplier.

For gas safety updates find us on Facebook or Twitter.



**0800 408 5500**   **GasSafeRegister.co.uk**

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